



WESTERN IOWA TRANSIT

A Service Of  REGION XII COUNCIL OF GOVERNMENTS

Reasonable Modification Complaint Form

It is the policy of Western Iowa Transit to uphold and assure full compliance with the Americans with Disabilities Act (ADA), and all related statutes. ADA and related statutes provide that transportation entities are required to make reasonable modifications/accommodations to policies, practices, and procedures to avoid discrimination and ensure that their programs are accessible to individuals with disabilities under any program or activity receiving Federal assistance. Any individual that believes they have not been provided a reasonable modification for disability under DOT 49 CFR Parts 27 & 37 and related statutes in receiving Western Iowa Transit services may file a written complaint within 180 calendar days of the alleged act of discrimination to the following address:

Mail:

Western Iowa Transit
Attn: Matt Cleveland
1009 East Anthony Street
PO Box 768
Carroll, IA 51401

Fax:

712-792-1751

Email:

mcleveland@region12cog.org

More information about transit-related ADA requirements may be found on Federal Register by clicking [HERE](#).

I believe that Western Iowa Transit has failed to comply with the following program requirements:

- Americans with Disabilities Act (ADA)
- 49 CFR Parts 27 & 37
- Not Applicable Other

Please specify in the space below. If additional space is needed, continue on back of page.

Name: _____

Street Address: _____

City, State, Zip Code: _____

Telephone Numbers:

Home: _____

Cell: _____

E-mail Address: _____

Are you filing this complaint on your own behalf? Yes No

If not, please supply the name and relationship of the person for whom you are filing this complaint:

Please explain why you have filed for a third party:

Please confirm you have obtained permission of the aggrieved party if you are filing on behalf of a third party: Yes No

*Signature: _____

Date: _____

*We cannot accept a complaint without a signature, so please sign the form after printing it.